Emergency Housing Voucher Referrals

- 1. Locate the client record and open the profile.
- 2. Navigate to the Referrals tab in the profile.

08 Tes	ster									
PROFILE	HISTORY	SERVICES	PROGRAMS	ASSESSMENTS	NOTES	FILES	CONTACT	LOCATION	REFERRALS	
CLIENT PR	OFILE									

3. On the referrals screen, search for PHA - Public Housing Authority projects.

PROFILE HISTORY SERVICES PROGRAMS A	SSESSMENTS NOTES FILES CONTACT LOCATION REFERRALS	
REFER		
	BY AGENCY BY PROGRAM CATEGORY	
Agency PHA - Public Housing Authority	V Program Availability All	▼ SEARCH
PHA-CAF-PH-Berkeley Vouchers-EHV PHA - Public Housing Authority		PH - Housing Only 🗸 🗸
PHA-CAF-PH-City of Alameda Vouchers-EHV PHA - Public Housing Authority		PH - Housing Only 🗸
PHA-CAF-PH-HACA Vouchers-EHV PHA - Public Housing Authority		PH - Housing Only 🗸
PHA-CAF-PH-Oakland Vouchers-EHV PHA - Public Housing Authority		PH - Housing Only 🗸

4. Expand the project.

PHA-CAF- PHA - Public	-PH-Berkeley Vouchers-EHV ic Housing Authority	PH - Housing Only 🗸
PHA-CAF- PHA - Public	-PH-City of Alameda Vouchers-EHV ic Housing Authority	PH - Housing Only
PROGRAM	M DESCRIPTION:	
Referral p	program for City of Alameda Emergency Housing Vouchers. 12/13/2022 - pmc	
*	Funding Source Emergency Housing Voucher	
	Availability Full Availability	
ē P	PRINT DIRECTIONS DOC REQUIREMENTS	MAKE REFERRAL
PHA-CAF- PHA - Public	-PH-HACA Vouchers-EHV ic Housing Authority	PH - Housing Only 🗸
PHA-CAF- PHA - Public	-PH-Oakland Vouchers-EHV c Housing Authority	PH - Housing Only 🗸

 Refer the client and any family members being referred. Once all family members are toggled on, click on "Make Referral". 6. Submit the referral bay adding any notes and clicking on "Send Referral".

Referred Program	PHA-CAF-PH-City of Alameda Vouchers-EHV
Referred to Agency	PHA - Public Housing Authority
Referring Agency	PIG - Post Investment Group (non-participating)
Private	
B I 1= 1=	neda based on client's preferences, availability, and assessment score of 279 my initials here (mit

- 7. Go to the PHA agency and set the referral to "Pending - In Process"
 - (a) Request Additional Agency Access for PHA if it is not on your agency dropdown.
 - (b) Request by email to <u>hmissupport@achmis.org</u>. Congratulations: Referral completed.

Patrick Crost	by,
PHA - Public He	ousing Authority ∽
	CASELOAD

(c) Click on the "Search" icon to go to the "Home" screen.

(d) Click on the "Referrals" icon to get the the Pending Referrals screen.

						© SEARCH ≡ CASELOAD A REFERRALS
RALS						Last 30
Community	Queue Completed D	enied	Sent Availability			
Pending Re	eferrals					
Search			Mode	Standard	~	
Sort By Def	ault	~	Characteristic	Select	~	Pending
Eligible Client	s Only				SEARCH	
Client			Referral Date	Qualified	Days Pending	
08 Tester						
Program: PHA-	CAF-PH-City of Alameda Vouc	hers-			0 total	
EHV			12/14/2021	No	0 pending	
Referred by: PIC	G - Post Investment Group (nor	1-				

(e) Select the referred client from the list.(f) Open the referral.

(g) Change the status from "Pending" to "Pending -In Process".

Pending Community Queue Comp	pleted Denied Sent Availability	
RRAL: EDIT		
Client	08 Tester	
Referred Program	PHA-CAF-PH-City of Alameda Vouchers-EHV	
Referred to Agency	PHA - Public Housing Authority	
Referring Agency	PIG - Post Investment Group (non-participating)	
Referred Date	12/14/2021 10:53 AM	
Days Pending	0 day(s)	
In Process	0 day(s)	
Qualified	No	
Referred by Staff	Patrick Crosby (j)	
Case Manager	Select	
Last Activity	12/14/2021 CHECK-IN	
Status	Pending - In Process	
Private		

- (h) Click on "Save Changes".
- (i) Rinse and repeat for next referral client.